

Job Title: Domiciliary Healthcare Assistants

Location: Lewisham, London & Liverpool

Job Type: Full-time/Permanent

Reports to: Registered Manager

Annual Salary: £24,761.88 per annum, (Hourly Rate: £12.80), 37.5 hours per week

1. About Integrated Healthcare Professionals Ltd (IHcPro)

Integrated Healthcare Professionals Ltd (IHcPro) is a CQC-registered provider of high-quality domiciliary care services. We are dedicated to delivering compassionate, person-centred care that empowers our service users to live with dignity and independence in their own homes. Our commitment to excellence is reflected in our adherence to the CQC's fundamental standards, ensuring our services are Safe, Effective, Caring, Responsive, and Well-led.

2. Job Purpose

The Domiciliary Healthcare Assistant at IHcPro delivers person-centred care and support to service users in their own homes across Southeast London and Liverpool. This role combines practical care delivery with emotional support, enabling service users to maintain independence and quality of life in familiar surroundings.

3. Key Responsibilities

Your duties will be tailored to the individual care plan of each service user and will include:

Core Responsibilities:

Personal Care Delivery:

- Assist with personal hygiene tasks, including washing, bathing, dressing, and toileting, while maintaining dignity and privacy
- Support mobility and transfers using appropriate equipment (hoists, stand aids, wheelchairs) as specified in individual care plans
- Provide medication prompting and administration support in accordance with IHcPro's medication policy and individual care plans
- Monitor and record vital signs, health observations, and changes in condition

Domestic and Nutritional Support:

- Prepare nutritious meals considering dietary requirements, allergies, and cultural preferences
- Assist with eating and drinking, including the use of adaptive equipment where necessary
- Perform light domestic tasks, including cleaning, laundry, and shopping, to maintain a safe living environment
- Manage household safety, including infection control procedures and risk assessments

Psychosocial Support:

- Provide companionship and emotional support to reduce social isolation
- Facilitate community engagement and social activities as outlined in care plans
- Support family relationships and communication with healthcare professionals
- Implement person-centred approaches respecting individual choices and preferences

Documentation and Communication:

- Maintain accurate, contemporaneous care records using IHcPro's electronic care management system
- Complete daily care notes, medication charts, and incident reports
- Communicate effectively with service users, families, and multidisciplinary teams
- Participate in care plan reviews and contribute to service user assessments

4. Formal Experience and Qualifications Required:

Essential Qualifications:

- NVQ/QCF Level 3 in Health and Social Care (or equivalent international qualification)
- Valid UK driving licence with access to an insured vehicle (desirable)
- Enhanced DBS clearance
- First Aid certification

Essential Experience:

- Minimum 2 years of experience in domiciliary care or a community healthcare setting
- Demonstrated experience supporting individuals with complex needs, including dementia, physical disabilities, and mental health conditions
- Experience with moving and handling equipment and techniques
- Knowledge of safeguarding procedures and person-centred care principles

Desirable Qualifications:

- Medication administration training (MAR charts)
- Dementia care specialist training
- Mental health first aid certification
- Additional language skills relevant to service user demographics

5. Our Commitment to You

IHcPro is committed to being a Well-led organisation that supports its staff. We offer:

- A comprehensive induction programme and ongoing, paid training.
- Opportunities for career progression and professional development.
- A supportive and collaborative team environment.
- Competitive salary and pension scheme.

6. Additional Information

This post is subject to an enhanced Disclosure and Barring Service (DBS) check and the receipt of a satisfactory reference.

How to Apply:

Interested candidates are invited to submit their CV by visiting <https://ihcpro.co.uk/careers/>.

IHCPro is an equal opportunity employer and welcomes applications from candidates of all backgrounds. We thank all applicants for their interest; however, only those selected for an interview will be contacted.